

PINNACLE HOTEL

HARBOURFRONT

PET ACCEPTANCE AGREEMENT

Welcome to the Pinnacle Hotel Vancouver Harbourfront! We look forward to providing a memorable stay for you and your pet. To ensure the comfort and enjoyment of our guests, the following policies apply to your pet's stay.

1. **Pet Fee**

Please be aware that a non-refundable pet fee of \$35 CDN per stay will be charged to your account prior to check-out to cover the cost of additional and necessary cleaning in preparation for our next guest.

2. **Pet in Room**

Pets must not be left unattended in your guest room or common areas of the hotel. Please note that should we receive any noise complaints regarding your pet the hotel will attempt to contact you and ask you to return to the hotel.

3. **Pet Control / Containment in Public Areas**

Pets must be leashed, caged, or firmly held when they are in all common areas of the hotel.

4. **Acceptable Pets**

We welcome all well mannered, dogs and cats. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), evidence of disease, or urination / defecation in public areas. No more than two (2) pets may occupy a guestroom. Each guest is responsible for all charges that relate to the removal of his / her pet, including but not limited to transportation and kennel charges.

5. **Housekeeping**

For the safety and comfort of your pet, Housekeeping will enter your room only if: (a) your pet is not present, or (b) you are present and can monitor your pet, or (c) your pet is caged.

6. **Damage to Guest Rooms and Common Areas**

Your hotel account will be charged for the repair or replacement cost for any damage caused by your pet.

7. **Service Animals**

Service animals are welcomed with the appropriate paperwork. The Pet Fee does not apply for service animals. All other policies apply for service animals.

8. **Charges for Removal of Pet Bed and Bowl.**

Your hotel account will be charged \$150 for the Pet bed and \$60 for the bowl should you remove these items from the room on your departure.

9. **Release and Indemnification**

The guest agrees to release, defend, and indemnify the Pinnacle Hotel Vancouver Harbourfront, and all claims or damages related to your pet or your pet's stay at the Pinnacle Hotel Vancouver Harbourfront, including any claims by third-parties.